



pennywise

... Celebrating 50 Years of Members Helping Members

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Run. Walk. Donate.

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MESSAGE FROM THE CEO

Our newest location in Bellefonte has already been open for two months! Everyday, we are seeing more members. If you haven't stopped by, please do. We love to show off the building. The two drive-thru teller lanes and drive-thru ATM are making busy members extremely happy.

We have a new Penn State Federal ATM located at the Visitors Center across from Beaver Stadium. We are delighted to have an ATM at that end of campus and hope you enjoy the convenience.



Each year during October, we celebrate International Credit Union Day. It's a fantastic opportunity to give your family members the gift of membership. Help them experience the Credit Union difference where they're more than a member, they're an owner. Everyone's lifestyle is different and we want to help, whether it's opening a checking account or getting a first mortgage. Penn State Federal is here for all your changing financial needs.

Celebrate our 50th Anniversary with a .50% APR* discount on 2005 and newer vehicle loans! This special is valid on new loans up to 60 months. The offer may be withdrawn at any time. Please see the Rate & Fee Schedule for loan details.

Be sure to check out our deposit and loan products that are now available for our business account members. Visit our website for more details.

I wish you all a safe and healthy holiday season,

Holiday Closings

Columbus Day
October 12, 2009

Veterans Day
November 11, 2009

Thanksgiving
November 26, 2009

Christmas Eve
December 24, 2009
Close at 1:00 pm

Christmas Day
December 25, 2009

New Year's Day
January 1, 2010

Additional HUB Closings
Thanksgiving Break
November 27, 2009

Winter Break
December 24, 2009
to January 4, 2010

Connie Wheeler,
CEO

*APR=Annual Percentage Rate.

Celebrating
50 Years

A Loyal Member Shares Her Memory...

"As I read the request for memories about our CU, I was surprised to find a warm memory immediately springing into my mind. So here I am, telling you thanks.

Years ago I had little in the bank and there were always three times the number of places to put my meager dollars. I think God led me to open an account, possibly even with one of the lowest amounts the PSFCU has on record! In time I started other accounts and even found it easy to buy my cars through the Credit Union.

How gratifying it was each October to have a Christmas Club check sent to me...what a warm feeling when holidays are near and your heart is so eager to give to loved ones...but there isn't much cash on hand for bills, let alone gifts.

I always remember the tellers being so kind and helpful when/if I messed up my account or found any number of instances when I've sought their help. It didn't matter why I needed help; PSFCU has been there to help me.

What else can I say? I appreciate you all and the personal manner in which my Credit Union works for me. Thanks for being there."

– Louise McQuillen

Holiday Shopping Begins!

Holiday Club Account dispersals took place on September 30, 2009. The funds were transferred to your 01 Savings Account. Please contact the Credit Union if you have any questions or would like to learn more about our Club Accounts.

Clean and Green Home Equity Loan Special

If you are looking to make "green" improvements to your home check out what Penn State Federal can do for you. You can save .25% APR* on your Home Equity Loan when you make energy efficient improvements to your heating, lighting, appliances and so much more. Contact us today to start the application process.

*Offer may be withdrawn at any time. Valid only on new, term loans. APR = Annual Percentage Rate. See Rate and Fee Schedule for details.



International Credit Union Day

Why 177 Million People Worldwide Choose Credit Unions

On October 15, Credit Union members around the world will join together to celebrate International Credit Union Day and this year's theme: Your Money. Your



YOUR CREDIT UNION™

Choice. Your Credit Union. Do you remember why you chose Penn State Federal to be your financial services provider? It may be among many reasons shared by the 177 million people in 96 countries who have also chosen Credit Unions, but it most likely has something to do with the common philosophy of people helping people.

Unlike most other financial insti-

tutions, Credit Unions are not-for-profit, democratically controlled, volunteer-run, member-owned cooperatives. They exist to serve their members, and that level of service remains high even during the toughest times. Instead of issuing stock or paying dividends to outside shareholders, credit unions provide value to their members by returning earnings in the form of lower loan rates, higher interest on deposits, and lower transaction fees.

This year's theme celebrates the advantages of Credit Union membership. Value, trust and service are just some of the many benefits of being a Penn State Federal member. You are in charge of your money and your Credit Union.

Check out www.pennstatefederal.com for details on how we will be celebrating on October 15.

Source: World Council of Credit Unions

ANNUAL MEMBERSHIP PRIVACY NOTICE

Penn State Federal Credit Union, your member-owned financial institution, is committed to providing you financial products and services that meet your needs and reach your financial goals. We are equally committed to protecting your member's privacy. You can be confident that your financial privacy is a top priority of Penn State Federal. We are required by law to give you this privacy notice to explain how we collect, use and safeguard your personal financial information. If you have any questions, please contact a member service representative at (814) 865-7728.

Information We Collect

We collect and may disclose nonpublic personal information about you from a variety of sources: Information we receive from you on applications or other forms, such as name, address, social security number, assets and income; Information about your transactions with our affiliates, others, or us, such as your account balance, payment history, parties to transactions and credit card usage; Information we receive from a consumer-reporting agency, such as your credit worthiness and credit history.

Information We Disclose

We may disclose all of the information we collect as described above to companies that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements. We may also disclose information about you under other circumstances as required or permitted by law.

How We Protect Your Information

We restrict access to non-public information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with federal regulations and leading industry practices to safeguard your nonpublic personal information.

AVAILABLE EFT TRANSFER SERVICES & LIMITATIONS

Visa debit, Visa credit & ATM card Transactions: If you have been issued a Visa debit or ATM card, you may use your card to: withdraw cash from your share-draft or share account; make deposits to your share-draft or share account; transfer funds between your share draft and share accounts (those encoded on your Visa debit or ATM card); and pay for purchases at the point of sale (POS). There are some limitations on transfers when using the Visa debit or ATM card. There is a \$300 limit per day on withdrawals and point-of-sale usage for each account. In addition, for security reasons, there may be other limits on the number of transfers or attempts you may make when using our ATM service. Effective April 1, 2005. Purchases, cash withdrawals and cash advances made in foreign currencies will be debited from your account in U.S. dollars. The exchange rate between the transaction currency and the billing currency used for processing international transactions is a rate selected by Visa from a range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate Visa itself receives, or the government mandated rate in effect for the applicable processing date. The exchange rate used on the processing date may differ from the rate that would have been used on the purchase date or cardholder statement posting date. A fee of 1% will be imposed on all foreign transactions, including purchases, cash withdrawals, cash advances, and credits to your account. A foreign transaction is any transactions that you complete or a merchant completes on your card outside of the U.S., Puerto Rico, or the U.S. Virgin Islands.

Telephone Transfer Service: If you have a signed agreement with us to process telephone requests, you can transfer money between your share draft and/or

share savings account(s) by phone. Note that your telephone transfers will only be accepted during business hours on business days.

Electronic Deposits & Payments: Transfers to your account (deposits) You may authorize in writing the direct deposit of payments due to you such as wages, Social Security benefits, pension payments, annuity payments, dividend payments & similar regular payments. These deposits can be made to your share draft or share savings account. Transfers from your account (payments) You may authorize, in writing, the direct transfer of money from your share draft or share savings account(s) in order to automatically pay third party bills that occur at regular intervals. If these regular payments vary in amount, the person(s) you owe will inform you at least ten (10) days prior to each payment of the amount and date of each payment. You may choose to be notified only when the payment amount differs from the previous payment or the amount falls outside a limit pre-established by you.

Electronic Check (E-Check) Transactions: An electronic check conversion, or an e-check is an electronic debit to a draft (checking) account that is initiated on the Internet, at a point-of-sale, over the telephone, or by a bill payment check sent through the mail. Your accounts can be electronically debited for a written draft. An e-check clears your account much faster than checks processed physically. Merchants may also electronically re-present checks because of insufficient funds. Any returned check fees the merchant charges could be electronically debited from your account as well. E-checks have specific consumer protections from error and fraud, which are outlined in this EFT disclosure. EFT disclosures apply whether the check is blank, partially completed, or fully completed and signed; whether it is presented at the point of sale or mailed to a merchant or lock box and later converted to an EFT; or whether it is retained by the consumer or the merchant or the merchant's financial institution.

Penny-Line & Penny On-Line: Penny allows you to conduct the following transactions via telephone or internet browser access: obtain balances on your share, share-draft, certificate and loan accounts; view past and current statements; transfer funds between your accounts or from your accounts to another pre-established member account; determine recent specific drafts cleared on your share draft account; determine the amount and date of your last loan payment; transfer money from your accounts to make your loan payments or payments on family member loans; request a check withdrawal from your share or share-draft to be mailed to you; order advances on existing and approved lines of credit to be deposited into share or share draft; and view and print check images. By using your account number and access code through Penny, you agree that we may debit/credit your account(s) in accordance with the instructions you give. In other words, we may treat the instructions you give as if they were written orders bearing your signature.

Charges for Transactions: All accounts have unlimited usage of machines operated by us. See Rate & Fee Schedule for limitations on ATM transactions not owned by Penn State Federal. You will be charged per transaction for: transactions in excess of your stated account limits, each inquiry or transfer done through the ATM, and PLUS & HONOR transactions. There may be a charge for the replacement of your Visa debit or ATM® card. Please see Rate & Fee Schedule for other applicable charges.

Business Days: Our business days are Monday through Friday except Federal Holidays.

Documentation of Transfers: With Visa debit or ATM® transfers you will get a receipt at the time you make any transfer to or from your account using an ATM or POS terminal. If you have arranged to have direct deposits made to your account at least once every sixty (60) days from the same person or company, you can call us to find out if the deposit has been made. You will receive a monthly statement if you have a share draft account or if you have a share savings account with EFT activity (unless there are no transfers in a particular month). In any case, you will get a quarterly statement.

Right & Procedure to Stop Payment of Preauthorized Transfer: We can stop regular (automatic) payments made out of your account at your request. We must receive your request in person, in writing or verbally three (3) business days or more before the payment is scheduled to be made. If you have telephoned, faxed, e-mailed or otherwise submitted your stop payment to us, we will mail you a stop payment form. You are required to complete, sign & return the form to us no later than fourteen (14) days after you made the request. If you order us to stop one (1) of these payments three (3) or more business days before the transfer is scheduled and we do not do so, we will be liable for your losses or damages. Please refer to the Rate & Fee Schedule for other applicable charges.

In Case of Errors or Questions Concerning Electronic Transfers: If you believe your Visa debit or ATM card, access code or PIN has been lost or stolen or that someone has transferred, or may transfer money from your account without your permission, call us immediately. If anyone repeatedly tries to use an incorrect PIN to order any electronic banking transaction from your account, further use of these privileges may be prevented. If you think your statement or receipt is incorrect or if you need additional information about a transfer listed on your statement or receipt, telephone or write us. We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the problem or error appeared. Include your name and account number as well as a description of the item in question. Please explain as clearly as you can why you believe it is an error or why you need further information. Be sure to include the dollar amount of the suspected error. If your question is not submitted in writing, we may require that you send us your question/complaint in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business day or twenty (20) business days for POS transactions or transactions initiated outside the United States. We will make every attempt to promptly correct any error. If, however, we are unable to correct the error immediately, we may take up to 45 days (90 days for POS transactions or transactions initiated outside of the United States) to investigate your complaint or question. If we do this, we will provisionally re-credit your account within five (5) business days or twenty (20) business days for POS transactions or transactions initiated outside of the United States) for the amount you think is in error during the time it takes us to complete our investigation. If we ask you to put your question/complaint in writing and we do not receive it within ten (10) days, we may not re-credit your account. If we find there was no error, we will send you a written explanation within three (3) business days after the completion of our investigation. You may request copies of the documents used in our investigation.

Responsibility & Liability: You accept all liability that can be legally imposed upon you for each use of an ATM, Penny Line or Penny On-Line whether or not authorized by you. You must notify us immediately if you believe your Visa debit card, PIN or Penny Access Code has been lost or stolen. If your statement shows transactions that you did not make, notify us at once. Failure to notify us within sixty (60) days after the statement was mailed to you, could result in a possible loss. Time extensions may be granted in certain cases.

Liability for Failure to Make Transfers: If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. There are some exceptions. We will not be liable if: through no fault of our own, you do not have enough money in your account to make the transfer; you knew that the ATM system was not working properly when you started the transfer; disaster prevented the transfer, despite our reasonable precautions, or other circumstances beyond our control. In addition, we are not responsible if the money in your account is subject to a funds availability hold, legal process, or other encumbrance restricting transfers. There may be other exceptions stated in our agreement with you.



Skip-A-Pay Coupon

Need some extra cash for the Holidays? This coupon gives you a Fee-Free opportunity to skip one or more of your loan payments. Fill this coupon out now & fax it to (814) 865-9041.

NOTE: Real estate secured loans, VISA and Acce\$\$ credit lines are not eligible for Skip-A-Pay.

Member number or name:

Loan Purpose or Loan ID#:

CHECK skip month(s)

October 09 November 09 December 09 January 10

Loan Purpose or Loan ID#:

CHECK skip month(s)

October 09 November 09 December 09 January 10

Skip-A-Pay Terms and Conditions: Members can choose to skip a payment on one or more loans. The payment will be deferred & extended to the end of the original term of the loan(s). There is no fee for this service. Interest will continue to accrue on the unpaid balance(s) during this period. The next regular payment is due on the normal due date. By skipping a payment, the term of the loan may be extended. All other terms & provisions of the original loan agreement are unchanged. Regular payments made through Direct Deposit or Payroll Deduction will be deposited into your Share Savings (01) Account for the skipped month only. Loans for which any payment has been 30 days late in the last 12 months are not eligible. Loans for which extension agreements have been granted will be limited to one month and are subject to credit review. To defer a payment, this signed agreement must be received no later than 15 days prior to that payment's due date & must be signed by all borrowers on the loan(s) deferred. We reserve the right to limit the number of skipped payments granted per year. More than one month's payment may be skipped per loan, but not in consecutive months.

I understand and agree to the terms and conditions of Skip-A-Pay.

Sign & Date

Sign & Date

Did You Know?

Penn State Federal has partnered with Northland Bowl to offer you an exclusive discount. Check out the Kid and Teen Club pages on www.pennstatefederal.com for details.

RUNWALKDONATE



It's not too late to register for the 9th Annual 5K to benefit The Centre County Women's Resource Center on October 25. For more details go to www.ccwrc.org or www.pennstatefederal.com.

ABOUT US

info@pennstatefederal.com
(814) 865-7728 • (800) 828-4636

Missing credit card or debit card? (866) 840-2662
Check out our website for FREE upcoming seminars.

VISIT US

123 Amberleigh Lane
Bellefonte, PA 16823

Mon. - Wed. 9:00am - 4:00pm
Thurs. & Fri. 9:00am - 5:30pm

1937 N. Atherton Street
State College, PA 16803
Mon. - Wed. 9:00 am - 4:00 pm
Thurs. & Fri. 9:00 am - 5:30 pm

PSU 102 HUB-Robeson Center
University Park, PA 16802
Mon. - Fri. 9:00 am - 4:00 pm

ROADSHOW

We regularly visit Penn State departments & campuses. Call (814) 865-0384 if you'd like to schedule a visit or involve us in your next event.

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